

Equipment Warranty Information

Updated: 8/7/2012

For technical support for your HP products (all products in the following list that begin with “HP”) please use either of the following options:

- HP Support Phone Number - 800-334-5144
- HP Support Web Address - http://welcome.hp.com/country/us/en/contact_us.html

Be prepared with your item’s serial number when calling about a warranty.

Desktop - HP Compaq 6000 Pro Small Form Factor PC

- Product number: AT492AV
- Warranty number: VF558AV#ABA
- Warranty - HP 3-3-3 (parts/labor/next business day on-site)

Desktop - HP Compaq 6200 Pro Small Form Factor PC

- Product number: XL506AV
- Warranty number: XJ541AV#ABA
- Warranty - HP 3-3-3 (parts/labor/next business day on-site)

Webcam - HP USB 2.0MP Business WebCam

- Product numbers: NX252AA or QP896AA
- Limited warranty 12 months for parts and 12 months for labor

Laptop - HP ProBook 4520s Notebook PC with Intel HD graphics

- Product number: VE680AV
- Warranty Number for Laptop: UK726E
- HP 3 year NextBusDay Onsite with Accidental Damage Protection excluding external monitor NB Only SVC (Open Market Item)

Laptop - HP ProBook 4530s Notebook PC with Intel HD graphics

- Product numbers: XB173AV or QJ76DAV
- Warranty Number for Laptop: UK726E
- HP 3 year NextBusDay Onsite with Accidental Damage Protection excluding external monitor NB Only SVC (Open Market Item)

Printer Color – HP LaserJet Pro 400 MFP M475dn

- Product Number: CE863A#BGJ
- Warranty Number for Printer: U1H64E
- Warranty – HP 3-year next-business-day Color LaserJet M475 MFP Support

Printer Color – HP Color LaserJet CM2320nf printer

- Product Number: CC436A#ABA
- Warranty Number for Printer: UJ574E
- Warranty – HP 3-year next-business-day Onsite LaserJet CM2320 Multifunction Printer Support

Printer Color - HP Color LaserJet CP2025dn printer

- Product Number: CB495A#ABA
- Warranty Number for Printer: UL385E
- Warranty - HP 3-year Next-business-day Exchange Color LaserJet CP2025 Service

Printer Black & White – HP LaserJet Enterprise 600 M601dn

- Product Number: CE990A
- Warranty Number for Printer: HY580E
- Warranty - HP 3-year Next-business-day Black and White LaserJet M601dn Support

Printer Black & White – HP LaserJet Pro 400 MFP M425dn

- Product Number: CF286A
- Warranty Number for Printer: U5X83E
- Warranty - HP 3-year Next-business-day Exchange LaserJet M425 Multifunction printer Service

Printer Black and White - HP LaserJet P4014dn printer

- Product Number: CB512A#ABA
- Warranty Number for Printer: UK519E
- Warranty - HP 3-year Next-business-day Exchange LaserJet P4240 P4014 Service

Printer Black and White - - HP LaserJet P3015dn printer

- Product Number: CE528A#ABA
- Warranty Number for Printer: UP871E
- Warranty - HP 3 year Next-business-day Exchange LaserJet P3015 Service

Scanner - HP Scanjet N6310

- Product Number: L2700A#B1H
- Warranty Number for Scanner: UH260E
- Warranty - HP 3-year, next-business-day exchange, Scanjet 5xxx/N6xxx

Projector - Viewsonic, PJD5353, PJD5352 DLP PROJ XGA 2600-LUMENS 1.2X OP

For customer support for your Viewsonic Projector contact 800-688-6688 or visit

<http://www.contacthelp.com/directory/Shopping/Electronics/ViewSonic?ListingID=401>

- Product Number: A826140
- Warranty – Express Exchange Service: Parts/ Labor – 3 year limited warranty on parts, Lamp – 1 year limited warranty

Monitor - HP LA2205wg 22-inch Widescreen LCD Monitor

- Product number: NM274AA#ABA
- Warranty - 3-year parts, 3-year labor, 3-year onsite limited warranty. Next business day exchange available

Laptop Cart – Anthro 10-unit, Anthro 20-unit

For customer support for your Anthro Laptop Cart contact 800.325.3841

- Warranty - 1 year on electrical

Projector Screen – Elite Screens (Manual, SRM, Tripod, Pico and EZ-Cinema versions)

- Product Numbers:

○ Manual SRM 120"	M120VSR-PRO	○ Tripod Series 100"	T100UWV1
○ Manual SRM 100"	M100VSR-PRO	○ Tripod Series 84"	T84UWV1
○ Manual SRM 84"	M84VSR-PRO	○ EZ-Cinema Plus 72"	F72NWV
○ Manual Series 150"	M150UWV2	○ EZ-Cinema 60"	F60NWV
○ Tripod Series 120"	T120NWV1	○ Pico 45"	PC45W
- Warranty – 3 year warranty from defects in workmanship from purchase date